



## **SECOND CHANCE RE-USE SHOP**

# **REFUNDS AND RETURNS POLICY**

**Please choose any items for purchase carefully, all goods are sold 'as is, where is'.**

**We are not required to provide a refund or replacement if you change your mind, found it cheaper elsewhere, did not like it, had no use for it or misused it and broke it.**

**Whilst we endeavour to ensure that all items sold are of saleable quality, these items may have some defects.**

**Second-hand goods sold at the Second Chance Re-use Shop are classed as seconds. Consumer guarantees do not apply if: you knew of or were made aware of the faults before you bought the product.**

**In some circumstances, management may offer store credit. Proof of purchase is required in the event of a refund being sought.**

**Our responsibility for the sale of second-hand goods is limited to the terms of any consumer laws.**

**MPWTS Management**

Title	Refunds and Returns Policy	Reference	SCRS 005	Issue Date	27/07/2022	Version	7S
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